Discrimination is Against the Law

Urwego Thompson Health which includes F.F. Thompson Hospital and extensions as well as M.M. Ewing Continuing Care rurubaha amategeko ya Reta Zunze Ubumwe arengera uburenganzira bw'abanyagihugu kandi ata kuvangura rukora rwishimikije ubwoko, ibara ry'urukoba, amamuko, imyaka, ubumuga, canke igitsina. Urwego Thompson Health ata muntu rukumira canke rufata ingene rutafata abandi rwishimikije ubwoko, ibara ry'urukoba, amamuko, imyaka, ubumuga, canke igitsina.

Urwego Thompson Health:

• Ruratanga ibikoresho na serivisi ku bagendana ubumuga ku buntu kugira ngo baronke ingene yo guhanahana amakuru na twebwe, ivyo rutanga hari:

○ Abasemuzi b'ururimi rw'ibimenyetso bafise ubushobozi

○ Amakuru yanditswe ukundi kungene (ivyapa, amajwi, inyandiko z'ubuhinga bwa none, ubundi bwoko bw'inyandiko)

• Ruratanga serivisi z'indimi ku buntu ururimi rwabo kama atari Icongereza, nka:

○ Abasemuzi bafise ubushobozi

○ Amakuru yanditwe mu zindi ndimi

Nimba ukeneye izi serivisi, wokwegera Thompson Patient Concerns and Grievance Coordinator

Nimba wiyumvira ko urwego Thompson Health rwonanirwa gutanga izi serivisi canke rwovangura ukundi kungene rwishimikije ubwoko, ibara ry'urukoba, amamuko, imyaka, ubumuga, canke igitsina, urashobora gushikiriza idosiye yo kwiyamiriza: Thompson Patient Concerns and Grievance Coordinator, 350 Parrish St., Canandaigua, NY 14424, (585) 396-6793, Fax: (585) 396-6634, Email: patient.concers@thompsonhealth.com. Urashobora gushikiriza idosiye yo kwiyamiriza ubwawe canke ukayirungika mw'iposita, kuri fagisi ((585) 396-6634), canke k'ubuhinga bwo kurungika amakete ku ngurukanabumenyi (patient.concers@thompsonhealth.com.). Nimba ukeneye ubufasha k'ugushikiriza idosiye yo kwiyamiriza, Thompson Patient Concerns and Grievance Coordinator azogufasha.

Urashobora kandi gushikiriza idosiye yo kwiyamiriza ku bijanye n'uburenganzira bw'abanyagihugu muri U.S. Department of Health and Human Services (Bushikiranganji bwa Reta Zunze Ubumwe Bujejwe Amagara n'Imibereho Myiza y'Abantu), Office for Civil Rights (Igisata Kijejwe Uburenganzira bw'Abenegihugu), warungika idosiye zo kwiyamiriza ku ngurukanabumenyi muri Office for Civil Rights Complaint Portal kuri https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, canke ukarungika ikete mw'iposita canke ugaca uterefona kuri:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019, 800-537-7697 (TDD)

Inkaratasi zo gushikiriza idosiye zo kwiyamiriza ziraboneka kuri http://www.hhs.gov/ocr/office/file/index.html.